

Specialist Trainer

NetAct OSS Administration

32 years old, married, 1 child, mother tongue French, fluent English, basics of Finnish and German

KEY STRENGTHS:

fast adaptation, fast learner, ability to take responsibilities, go-getter, inter-cultural awareness, resilience and persistency, cost consciousness, highly technical education and background

EXPERIENCE:

<p>September 2006 – Today</p>	<p><u>NOKIA SIEMENS NETWORKS, Espoo, Finland</u> Specialist Trainer (Netact OSS, Linux Administration)</p> <ul style="list-style-type: none">Training delivery in classrooms or customer premises. Large volume courses and tailored courses. (OS9031, OS9032, OS9033, OS9034, OS9005, OS8212, OS8216)Trainer assessor. Checking the teaching technique of my peers and giving them feedback on how to meet the requirements to be a certified NSN trainer.Soft skills: Ability to transfer competence with pedagogical methods, ability to listen to questions and requests and give high value added answers, intercultural awareness, analytical and conceptual thinking, go-getter, information seeker, customer business understanding, great flexibility, group leadership. <p><i>Technical skills: OSS 4, OSS 5 Administration License awarded by Technical Support</i></p>
<p>Summer 2005 – September 2006</p> <p>September 2003 – Summer 2005</p>	<p><u>BT France, Paris La Défense, France</u> Oracle DBA</p> <ul style="list-style-type: none">Setup, Management and Tuning of several Oracle databases (8i, 9i, 10g RAC with Dataguard) for hosting customers with high expectations. (La Redoute, General Motors, Mediametrie, Sanofi-Aventis, L'Oréal...)Failure Management and Setup of a performance supervision platformA lot of off-hours operations and on-call incident management <p>Technical Coordinator for La Redoute platform (biggest online shop in France in 2006)</p> <p>Mail servers administration, DNS & Statistics under UNIX.</p> <ul style="list-style-type: none">Management of several migration projects, such as the shared mail server from Sendmail to Communigate Pro and the Marketing mail cluster upgrade. <p><i>Technical skills: Sendmail, Postfix, Communigate Pro, Bind, shell script, some Perl, Apache, Webtrends, Webalizer, Linux, Solaris, FreeBSD, PostgreSQL</i></p>
<p>February – August 2003</p> <p>Student Training</p>	<p><u>MVH-IRIS (SF2R), Paris 9, France</u> Development of an online banking site, Architecture, DB and security parts of the project. <i>Technical skills related : Apache, Tomcat – CVS, GNU/Linux, SAPDB</i></p>
<p>April – August 2002</p> <p>Student Training</p>	<p><u>FinDerPro, Paris, France</u> Development of features over a Trading Application, virtual market place plugged into Excel. Microsoft Technologies (VBA, ASP, XML, SQL Server)</p>

EDUCATION – TRAINING:

Nov 2007	RedHat Linux System Administration Training
2006 - 2007	Train the trainer – development of training skills, Competence development plan including basics of GSM, 2G, 3G, Nokia MGW, Nokia FlexiSN, OSS
Oct 2005	Oracle University – DBA I and DBA II
2002-2003	ECE (Ecole Centrale d'Electronique) Paris 7 - « Information Technology & Networking »
Sept 2002	3 weeks seminar at Staffordshire University (UK) - Management (four M : Manufacturing, Marketing, Men, Money) (~ 1 MBA Unit)
Oct-Dec 2000	3 months seminar at Staffordshire University - Engineering 2A

PROJECTS & REALISATIONS:

2002-2003	<ul style="list-style-type: none">Stock management software (Access/VBA) for Johnson Controls Cemis (Six Sigma)IPV6 network setup under Linux/Windows 2003 (experimental)
2001-2002	<ul style="list-style-type: none">Application Deployment Software for enterprises network - Java & MFCFish selling software with real time capabilities – MFC

TECHNICAL SKILLS:

OS	<ul style="list-style-type: none">Linux (Redhat, Ubuntu), Solaris, HP-UX, Windows
Applications	<ul style="list-style-type: none">Sendmail, Postfix, Bind, Apache, Webtrends, Webalizer
Office	<ul style="list-style-type: none">MS Office, OpenOffice, MS Visio, MS Project
Databases	<ul style="list-style-type: none">Oracle 10g RAC Dataguard, PostgreSQL, MySQL, SQL Server
Languages	<ul style="list-style-type: none">PHP, ASP, Bash, some Perl, basics of C, C++ and Java

SOFT SKILLS:

	<ul style="list-style-type: none">Teaching, making the learning happen
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Customer trainer	Senior trainer	Specialist trainer	Expert trainer
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	<ul style="list-style-type: none">Group leadership, driving a course from A to ZAdaptability, through cultures and personality typesResilience, ability to bounce back after a misstep.Persistence and PerseveranceJung personality type: ENFP
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HOBBIES:

	<ul style="list-style-type: none">Rugby, Downhill ski, Sailing, Traveling, Running (half marathon)Former Treasurer of my engineering school alumni http://www.alumni-ece.orgTreasurer-assistant and player of a French rugby touring team, playing all over Europe.Main Organizer of an international Rugby tournament in Helsinki in 2007, 2008, 2009. (http://www.midnightrugby.com)Player and coach of the 1st team of Helsinki Rugby Club.Finland National Team player. (4 selections)http://info.momeunier.fr
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